



Activities at RC Jones Lifting Ltd on its site at : 61 –
62 Chapel Street, Netherton, Dudley, West
Midlands, DY2 9PN

Appendix 03

Quality Policy Statement

The design, manufacture and proof testing of lifting equipment and their associated business administration and has a vision to be synonymous with professionalism and innovation together with faultless and safe project delivery in every operational area.

A key way to achieve this is by operating a Quality Management System in accordance with the requirements of ISO 9001: 2015, relevant standards and specifications.

Top management is committed to :

- Satisfying applicable requirements by ensuring that customer and applicable statutory and regulatory requirements are determined, understood and consistently met.
- Continual improvement of the Quality Management System by ensuring the risks and opportunities that can affect conformity of products and services and the ability to enhance customer satisfaction are determined and addressed and the focus on enhancing customer satisfaction is maintained.
- Developing a process approach and risk based thinking management system to ensure the Quality Management System is effective, achieves its intended results.
- Ensure the quality policy and quality objectives are established for the Quality Management System and are compatible with the context and strategic direction of the Company. Quality objectives have been set and are maintained as part of the Quality Management System, internal auditing, monitoring and management review processes.

This policy will be communicated to all employees and organisations working for or on our behalf. Employees and other organisations are expected to co-operate and assist in the implementation of this policy, whilst ensuring that their own work, so far as is reasonably practicable, is carried out without risk to themselves, others, or the environment.

This policy will be reviewed annually by top management and where deemed necessary will be amended and re-issued. Previous versions of this policy are archived.

This policy is available to relevant interested parties, upon reasonable request.

Signed.....
Mr C. Bastable (Managing Director)

Signed.....
Mr D. Surch (Production Manager)